

List doesn't look right; can't print all the pages

Does the Print/Download view look like this? (Figure 1)

Will it only print a few pages?

	<u>LAST NAME</u>	<u>FIRST NAME</u>	<u>MI</u>	<u>SSN</u>	<u>BIRTH DATE</u>	<u>SEX</u>
lastname		BRITTANY		999999999	10/30/1900	F
lastname		KEYNON		111111111	11/04/1900	M

FIGURE 1 PRINT/VIEW ISSUES

If you are using Internet Explorer, click on Tools in the Menu bar at the top.



FIGURE 2 COMPATIBILITY VIEW SETTINGS

Add this website: field should have **texasagriculture.gov** in the box. If not, enter it and select *Add* and then select *Close*.

Firefox has the same Print/Download issue, but there is no fix for it. Use the Download option in Firefox or use another browser for Print/Download in Direct Certification.

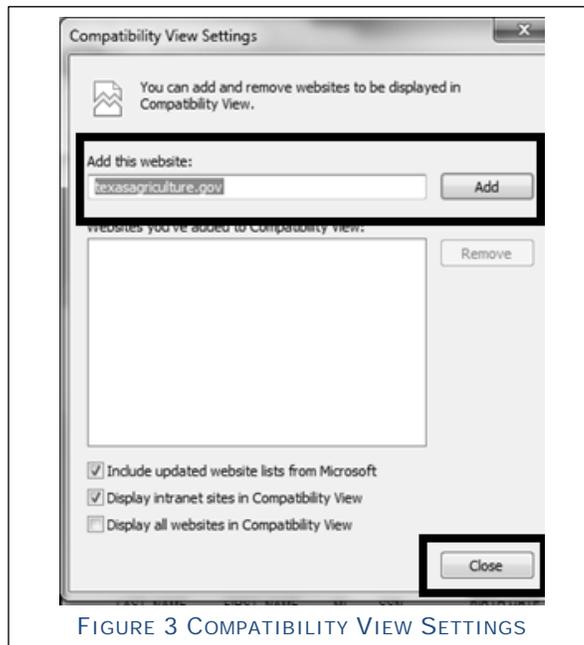


FIGURE 3 COMPATIBILITY VIEW SETTINGS